

Terms and Conditions

These conditions are aimed at ensuring everyone has an enjoyable stay at our Park. Subject to change please see website for current Terms and conditions.

General Information

- Key card deposit of \$20 required at check in (refunded on departure)
- Water is potable and high quality
- All of our sites are on a slope due to council regulations. Wheel chocks are advised.
- In the case of emergency call 000
- After hours phone please call 0400 246 609
- Mandatory Contact register will apply – refusal to provide the information will result in refusal to stay
- Please note you are camping in a natural environment. Every precaution has been taken to ensure the safety of our guests, whilst maintaining a bush setting. However, there is always risk of falling branches, slippery or loose surfaces, snakes and other creepy crawlies. Please be aware of your surroundings. In the event of “acts of God” no insurance company will cover the cost of damage.

Park Rules

- Speed limit is strictly 8km/hr ****WALKING PACE****
- If you wish to stay hitched it is an additional \$10 per night as it takes 2 bays, and must be advised at check in.
- Vans must stay within allocated bay – no overhanging white line
- Vehicles to be parked in front of Van, not on lawn
- Office is to be notified and visitors are to be paid for before they stay, cars can be parked behind the deli
- Nothing larger than a tent peg is to be driven into the ground (due to reticulation that cannot be seen)
- Nothing obstructing or to be placed into garden beds and lawn areas (dog pens, ornaments, personal plants etc)
- Helmets must be worn when riding bikes and scooters
- No Excessive noise after 9pm
- Water restrictions apply, so washing of cars and vans is prohibited

Check In – Check Out Times

- Check in is from 1pm
- Check out time is strictly 10am, if you don't check out prior to 10am you will forfeit your key deposit
- Early Check in (from 11am) will incur a \$10 charge
- Late check out (12pm) will incur a \$10 charge, the office must be notified the evening BEFORE checkout

Laundry, Ablutions, Camp Kitchen, Fire Pits and BBQ's

- If you require a disabled toilet key please ask at check in, a normal key will not open them.
- Washers (\$4.00) & Dryers (\$2.00) take \$1 or \$2 coins
- Children under 12 not permitted unsupervised in ablution block
- Ablution block closed for cleaning between 10am-11.30am everyday. Additional toilets available at Deli
- Please turn off lights in laundry, ablution block and campers kitchen when not in use
- It is against the Health Act to do your Laundry in the basins or showers. If you are caught doing so you will be asked to leave with no refund
- No washing of Shoes or pet bedding in the washing machine or dryers
- BBQ's to be cleaned after use
- BBQs take \$1 or \$2 coins. \$2 is 15min use.
- Rubbish to be wrapped or tied securely before being placed in bins provided
- Personal Fire pits are strictly prohibited
- Use of two onsite fire pits **only** between the months of March and September (subject to council regulations)
- Fire restrictions apply during Summer months (shire will inspect and issue fines)

Long Term Guests

- Long term guests is anyone staying 2 weeks or more
- Long term guests are to reside in the ensuites only
- Maximum booking of 3 months
- Ensuites will not be serviced (bins will be emptied weekly)
- Visitors must report to office and be paid for before their stay
- Rent is to be paid a week in advance at all times
- No pets allowed for long term stays

Pets

- Pets must be kept on a lead AT ALL TIMES whilst in the Park.
- The owner must clean up IMMEDIATELY after the pet at all times. Waste bags are to be put in the “dog poo bin” near the dump points
- Pet pens must be portable, so they can easily be moved if the need be.
- Pets must not be left alone, onsite, at any time during your stay.
- Pets must not be allowed to bark, or indulge in antisocial or destructive behaviour at any time.
- As the pet owner you accept full responsibility for any personal injury or damage caused by your pet whilst in our park.
- The decision to allow a guest with a pet into the park is at the Managers absolute discretion, at all times.
- The Manager reserves the right to ask any guest with a pet to leave immediately, with no refund given, if any of the above rules are not complied with, or if the pet is causing a nuisance.

Deposits and Cancellation Policy

- All Cancellations will incur a \$20 Administration Fee
- Bookings cancelled between 7-14 days will forfeit 50% of booking
- No refund will be given to any booking cancelled or amended less than 7 days prior to your stay
- Once arrived for your stay no refund will be given
- Refunds will be issued with 7 days