



Khancoban Lakeside Tourist Park NSW

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Yes, it's good to be on the road again, starting new adventures in this, our amazing country. There is a buzz in the air as I see so many RV's, motorhomes and caravans hit the road even before the serious season begins. Take care out there and enjoy the journey!

Kui Parks is also on the road searching for more potential Kui Park gems to add to the network, so if you come across any please do let me know and encourage the park to consider joining. I have a few possibilities already so watch this space!

Membership ready to go?

If you have not joined our great network of parks yet, have let your Membership expire, or are due to renew, why not get that organised soon. It will get busy this year so be sure you are fully prepared with your Kui Parks Loyalty Membership. It is quick and easy on line. If your card is still active the renewal date will be the current expiry date - so getting in early will not mean you loose time! If your membership has expired, we will restart your membership on the date of renewal! So either way you win!

Kui Parks Loyalty Membership fees have NOT changed. They remain at \$35 for 24 months. That is as little as \$1.46 per month. For that small investment you can save \$100's in discount with your stays in a Kui Parks caravan park in the next 2 years. No investment gives you a better return!!!!

So join or renew today

If your membership has expired, Login using your email address and use your postcode as password to access your account. Once you have accessed your profile, verify your contact details, change password if you wish and process your renewal.

All new and renewal memberships will be sent a new card by post within 24-48 hours. If you have any difficulty renewing feel free to contact us at info@kuiiparks.com.au or call 03 9730 2077

Never stop Checking!

During a few nights stop in St George, QLD, a fellow traveller noted that my tow ball was loose and that a bearing cap had come off a wheel on my van. I was so grateful for the observant feedback and had them attended to immediately. It was an important reminder to me that I should not do a cursory check of my van when I drive off, but be more careful to ensure I check everything. In fact after driving off, stop a few km down the road to do a second check, especially when heading to the outback where help can be a bit harder to get. It is time well spent!

Using Vouchers

For those who have won Kui vouchers over the last few years, be assured that you can use your voucher even if the expiry date has passed. We have extended all our voucher expiry dates by 2 years, so you can still take advantage of using your vouchers when travelling and redeeming them at any of our Kui Parks.

Check in time.....

An ongoing challenge many of our parks experience is the 'too early' check in. Officially there is an **OUT** by 10.00am and **IN** after 2.00pm arrangement. Now I know many will not like this, but we ask for your kind consideration. As many of our parks are owner operated, these 4 hours are crucial for the parks to clean and maintain the facilities and amenities to ensure they are ready when the next group of guests arrive. Often the office is not attended as the staff are busy at that time. So when a park discourages an early check in, we thank you for your understanding. There are parks that are more flexible due to their ability to staff the office, however I suggest you do the courteous thing and call the park and ask if you can arrive earlier. In that way, you will not experience disappointment at having to be turned away. Take the time to do some shopping, visit the tourist information, or experience some local tourist attractions to fill the time.

Review park visited

Caravan Parks love to get your feedback, as it helps them improve their services. On the specific Park Page (of the park you are visiting) on the Kui Parks Website, kuiiparks.com.au you have the ability to review our parks. Thank you for your considered review.

We are sincerely grateful that we have so many who leave reviews for our Kui Parks. Data indicates that we have over a 95% satisfaction rating, which is a great encouragement for our member parks and reassuring for our members and guests that we deliver on our commitment to deliver clean, friendly, well presented and cost effective parks. We are most appreciative of the positive reviews we get for our parks, and fortunately this is the case nearly all the time.

If you have a concern or an issue, I know that park owners would love you to raise the issue while you are with them so they can address it promptly. Malicious, personal and damaging reviews should be avoided. As a traveller, who reads reviews all the time, I have seen that if you have a less favourable review kindly provide ideas, suggestions and / or recommendations for improvement.

Help us to make your stay better!

Frequent Stayer Winners

Are you taking advantage of our very popular Kui Parks Frequent Stayer Program which continues to gain popularity. Now you can earn one punch on the card per night, giving you more chances to win. So be sure you give your card to the park to get punched. If you do not have a card ask for one at the park you are visiting!

Every month we give away 8 x \$50 vouchers that can be redeemed at a Kui Park.

For more information why not visit the Kui Parks Frequent Stayer Program page <https://kuiiparks.com.au/frequent-stayer-program>

MARCH FREQUENT STAYER WINNERS CONGRATULATIONS

- Garry & Josie Dix SA (Gawler Gateway Tourist Park SA)
- Hanna Krystofiak WA (Manjimup Central Caravan Park WA)
- Annie & Alan Thornborrow QLD (Emailed)
- William Lumsden QLD (Lilydale Pine Hill Caravan Park VIC)
- Loreen Jackson QLD (Robe Holiday Park SA)
- Brian Holland WA (Toodyay Holiday Park & Chalets WA)
- Jim Bartlett VIC (Holbrook Motor Village NSW)
- Karen & Ewen Davis SA (Melrose Caravan & Tourist Park SA)

Thank you for your time, your MEMBERSHIP of Kui Parks and your wonderful support of our parks. We wish you a memorable and exciting trip as you undertake your own adventure and explore your own back yard!

Safe travels and take care.

See you on the road!

Kind regards

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& Fellow Traveller
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